

(a) whether the Government have asked MTNL to explain the reasons for rendering poor service to the consumers non-realisation of large sums of money pending against the subscribers; wrong and excess billing to the customers; to bring about improvement in the prevalent unsatisfactory state of affairs;

(b) If so, the details thereof;

(c) the action taken by MTNL thereon; and

(d) how it is proposed to be ensured that the MTNL renders effective, efficient and proper service to the customers?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) No, Sir. The performance of MTNL is generally satisfactory. The quality of service rendered is continuously monitored through periodic reviews.

(b) Does not arise.

(c) and (d). Telecom Commission through various directives and circulars has been emphasising on all the field units including MTNL to provide effective, proper and efficient service to the consumers and increase the customers' satisfaction. The field units and MTNL have taken various steps in this regard, i.e. introduction of latest technology, upgradation of external plant and increasing the efficiency of STD services and provide better customers' services, computerisation of various services etc.

Akashvani Kendras in Karnataka

2861. SHRI S.B. SIDNAL: Will the Minister of INFORMATION AND BROADCASTING be pleased to state:

(a) the number of Akashvani Kendras

in Karnataka at present, capacity-wise and location-wise;

(b) the total population of the area being benefited by their coverage;

(c) the number of Akashvani Centres out of them preparing and broadcasting their own programmes; and

(d) the number of Kendras broadcasting the commercial service of Vividh Bharati?

THE DEPUTY MINISTER IN THE MINISTRY OF INFORMATION AND BROADCASTING (KUMARIGIRUA VYAS):

(a) Eight Radio Stations are presently, functioning in the State of Karnataka. The details of the radio stations are given in the annexure attached statement.

(b) 95% of the population of the State receives radio coverage.

(c) All the eight radio stations produce the programmes and broadcast them.

(d) The Radio stations located at Bangalore and Dharwad broadcast commercial services of Vividh Bharati.

STATEMENT

<i>Location</i>	<i>Capacity of the Transmitter</i>
1. Bangalore	200 KW MW 1 KW MW
2. Bhadravathi	20 KW MW
3. Chitradurg	6 KW FM
4. Dharwad	200 KW MW 1 KW MW (Vividh Bharati/ Commercial)

<i>Location</i>	<i>Capacity of the Transmitter</i>
5. Gulbarga	10 KW MW
6. Hassan	6 KW FW
7. Mangalore/ Udipi	1 KW MW 20 KW MW
8. Mysore	1 KW MW

Alleged Irregularities in DEDA

2862. SHRI V. SREENIVASA
PRASAD
SHRI M.V.
CHANDRASEKHARA
MURTHY

Will the Minister of POWER AND NON-CONVENTIONAL ENERGY SOURCES be pleased to state:

(a) whether the Comptroller and Auditor General of India has found serious irregularities in the affairs of the Delhi Energy Development Agency for harnessing and introducing non-conventional energy sources;

(b) if so, the details of the irregularities pointed out by C&AG;

(c) the steps the Government propose to take to adopt improved and non-conventional sources of energy; and

(d) the reasons for not introducing schemes already sanctioned by the Government?

THE MINISTER OF STATE OF THE MINISTRY OF POWER AND NON-CONVENTIONAL ENERGY SOURCES (SHRI KALPNATH RAI): (a) and (b). While test checking in audit the records of the Delhi Energy Development Agency under the Delhi Administration of the period 1983-84 to 1989-90, some observations have been made by the Comptroller and Auditor General of India. These pertain in general, to the implementation and monitoring of various schemes. The details of these observations are already contained in the CAG's Report, (paragraphs 3.1 to 4.5 at pages 18-35) which has been tabled in the Parliament during the Budget Session in July 1991.

(c) The improvement and development of non-conventional energy devices is a continuous process. The Department of Non-Conventional Energy sources has already successfully tested and developed many NRSE devices and installed them through the State Government/Nodal Agencies all over the country. In Delhi, the status of some of the important activities undertaken as on 31.3.91 is as follows:

Biogas

Community Biogas Plants	2
Family Type Biogas Plants	600

Biomass

Biomass Gasifiers	16
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Improved Chulhas	108680
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